



# Certified Professional in **Healthcare Risk Management** (CPHRM)

**Exam Preparation Course**

# Exam Preparation Course

## Introduction

HealthGuard Consultancy is pleased to offer a comprehensive preparation course tailored for Healthcare professionals seeking to achieve the Certified Professional in Healthcare Risk Management (CPHRM) credential. The course is designed to help healthcare professionals prepare for the CPHRM certification examination while strengthening their knowledge of healthcare risk management. The course provides a focused review of key topics, including patient safety, healthcare operations, legal and regulatory issues, claims management, and risk financing.

## Course Objectives



### Participants will:

Understand the core domains and competencies assessed on the CPHRM certification examination.

Identify the essential functions, responsibilities, and strategic role of the healthcare risk management professional.

Apply effective exam preparation techniques and create a personalized study plan for certification success.



# Why This Course Matters

- ✓ Gain the knowledge and skills needed to manage risks in today's complex healthcare environment.
- ✓ Prepare for the internationally recognized CPHRM certification.
- ✓ Strengthen your expertise in patient safety, compliance, claims management, and risk mitigation.
- ✓ Enhance your professional credibility and leadership opportunities in healthcare risk management.

## Course Format

- 1 • Virtual Format: 11-week program with weekly live virtual sessions
- 2 • Module based structured learning
- 3 • Each topic broken into focused sessions
- 4 • Pre and post assessments

## Learning Approach



Interactive discussions



Case based learning



Knowledge check assessments



**Fee:**  
(Excluding 18% GST)

**CAHO Members**

**34,200 INR / 360 USD**

**Non CAHO Members**

**38000 INR / 400 USD**

# Call Dates & Times

|                 |                           |                                        |
|-----------------|---------------------------|----------------------------------------|
| <b>Module 0</b> | <b>Session 1</b>          | Sept 14 @ 5:00 – 5:45 PM IST           |
| <b>Module 1</b> | <b>Sessions 2&amp;3</b>   | Sept 21 & Sept 28 @ 5:00 – 6:30 PM IST |
| <b>Module 2</b> | <b>Sessions 4&amp;5</b>   | Oct 5 & Oct 12 @ 5:00 – 6:30 PM IST    |
| <b>Module 3</b> | <b>Sessions 6&amp;7</b>   | Oct 19 & Oct 26 @ 5:00 – 6:30 PM IST   |
| <b>Module 4</b> | <b>Sessions 7&amp;8</b>   | Nov 2 & Nov 9 @ 5:00 – 6:30 PM IST     |
| <b>Module 5</b> | <b>Sessions 8&amp;9</b>   | Nov 16 & Nov 23 @ 5:00 – 6:30 PM IST   |
| <b>Module 6</b> | <b>Sessions 10&amp;11</b> | Nov 30 & Dec 7 @ 5:00 – 6:30 PM IST    |

## Faculty

-  PharmD, LLM with expertise in medical law & ethics
-  CPHRM and CPPS, certified in risk management and patient safety
-  Strategic healthcare risk management, medicolegal and patient safety leader with 15+ years of international experience
-  Experienced trainer and international speaker in healthcare risk management, patient safety, and healthcare leadership
-  Active member of the American Society for Healthcare Risk Management (ASHRM)



**Dr. Jennifer Kozaily,**  
Founder of HealthGuard  
Consultancy



# Course Structure

|                                                                                                                          | Content Description                                                             | Duration |
|--------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------|----------|
|  <b>Module 0: Course Pre-Work</b>        | Session 1, Course overview, introductions, exam outline, faculty meet-and-greet | 45 min   |
|  <b>Module 1: Operations</b>             | Instructional Session 2                                                         | 90 min   |
|                                                                                                                          | Instructional Session 3                                                         | 90 min   |
|                                                                                                                          | Operations Post-Test                                                            | 15min    |
|                                                                                                                          | Patient Safety Pre-Test                                                         | 15min    |
|  <b>Module 2: Patient Safety</b>         | Instructional Session 4                                                         | 90 min   |
|                                                                                                                          | Instructional Session 5                                                         | 90 min   |
|                                                                                                                          | Practice activities                                                             | 15min    |
|                                                                                                                          | Patient Safety Post-Test                                                        | 15min    |
|                                                                                                                          | Risk Financing Pre-Test                                                         | 15 min   |
|  <b>Module 3: Risk Financing</b>       | Instructional Session 6                                                         | 90 min   |
|                                                                                                                          | Instructional Session 7                                                         | 90 min   |
|                                                                                                                          | Practice activities                                                             | 15min    |
|                                                                                                                          | Risk Financing Post-Test                                                        | 15min    |
|                                                                                                                          | Claims Management Pre-Test                                                      | 15 min   |
|  <b>Module 4: Claims Management</b>    | Instructional Session 8                                                         | 90 min   |
|                                                                                                                          | Instructional Session 9                                                         | 90 min   |
|                                                                                                                          | Practice activities                                                             | 15min    |
|                                                                                                                          | Claims Management Post-Test                                                     | 15min    |
|                                                                                                                          | Legal & Regulatory Pre-Test                                                     | 15 min   |
|  <b>Module 5: Legal and Regulatory</b> | Instructional Session 10                                                        | 90 min   |
|                                                                                                                          | Instructional Session 11                                                        | 90 min   |
|                                                                                                                          | Practice activities                                                             | 15min    |
|                                                                                                                          | Legal & Regulatory Post-Test                                                    | 15min    |
|                                                                                                                          | Q&A                                                                             | 15 min   |





#### Phone

+91-9870318781

#### Email

program@caho.in

#### Website

www.caho.in



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Connect anytime at  
**+91 7428 377 411**