

CHSCP[™]

Certified Healthcare Supply Chain Professional



India's First Structured Healthcare Supply Chain Certification

ABOUT

ISM-INDIA is an affiliate of **ISM, USA** and serves as a center of excellence on Procurement & Supply Chain Management issues. It has established strategic partnerships with **ITC Geneva** (a **UN organization**) and the **World Bank** to professionalize supply chain management practices in India.

ISM-INDIA is also an official **partner** of **GeM** (Government e-Marketplace), supporting professional excellence and **capacity building** within the GeM ecosystem.

We design and deliver **executive** management development programs and **professional certifications** aimed at upgrading the skills and knowledge required for career growth and advancement, while enabling organizations to leverage the **competitive** advantage of a **highly capable** workforce.

A key differentiator of our approach is our **strong commitment to knowledge transfer** — ensuring that organizations can **independently** sustain, scale, and continuously improve their procurement and supply chain capabilities.



Certified Healthcare Supply Chain Professional (CHSCP™)

India's First Structured Healthcare Supply Chain Certification



PROGRAM VISION

To create compliance-aware, digitally capable healthcare supply chain professionals who can manage critical, regulated, and life-saving supply chains in India and global markets.

CERTIFICATION LEVELS OVERVIEW

Level 1

Foundation Certificate in Healthcare Supply Chain

Build core understanding of healthcare procurement, logistics, and supply chain fundamentals.

Level 2

Professional Certificate in Healthcare SCM

Develop operational expertise with focus on compliance, vendor management, and healthcare systems.

Level 3

Advanced & Strategic Healthcare SCM

Gain strategic capabilities in supply chain optimization, risk management, and digital transformation.

Level 4

Executive Leadership in Healthcare Supply Chain

Master leadership, governance, and decision-making for complex, regulated healthcare ecosystems.

Certification & Qualification Pathway

- Participants successfully completing all four (4) levels will be awarded the **International Diploma in Healthcare Supply Chain Management**.
- The Diploma will be jointly certified by ISM-INDIA and CAHO (Consortium of Accredited Healthcare Organizations), ensuring strong industry recognition and global relevance.



LEVEL 1: FOUNDATION CERTIFICATE (Healthcare Supply Chain Fundamentals)



Overview

Build strong fundamentals of hospital, pharma, and medical supply chains, focusing on patient safety, cost control, and compliance.



Course Modules



1. Introduction to Healthcare Ecosystem (India & Global)



2. Healthcare Supply Chain



3. Hospital Procurement Basics



4. Inventory & Store Management in Hospitals



5. Cold Chain Fundamentals (Vaccines, Blood, Biologics)



6. Vendor Management & Ethics in Healthcare



7. Basics of Regulatory Compliance (DCGI, CDSCO, NABH)



8. Introduction to Healthcare ERP & Demand Planning



Key Takeaways

- ✓ Understand life-critical supply chains
- ✓ Learn hospital procurement workflows
- ✓ Build awareness of compliance & ethics



Suitable For

- ✓ Fresh graduates
- ✓ Hospital store executives
- ✓ Junior buyers



Fee: 10,000/- per head.



LEVEL 2: PROFESSIONAL CERTIFICATE

(Operational Excellence in Healthcare Supply Chain)



Overview

Focuses on end-to-end supply chain operations, cost optimization, and service level management in hospitals and pharma.



Course Modules



1. Demand Planning in Hospitals



2. Strategic Sourcing & Rate Contracting



3. Inventory Optimization



4. Cold Chain & Temperature-Controlled Logistics



5. Supplier Qualification & Audits



6. Quality, Traceability & Recall Management



7. Healthcare Logistics & Distribution Models



8. Digital Tools: ERP, e-Procurement, Barcoding, RFID



Key Takeaways

- ✓ Reduce stock-outs & expiries
- ✓ Improve OTIF & patient service
- ✓ Manage regulated suppliers
- ✓ Operational excellence mindset



Suitable For

- ✓ Hospital procurement Supply chain executives
- ✓ Pharma supply planners
- ✓ Warehouse & logistics managers



Fee: 15,000/- per head.



LEVEL 3: ADVANCED & STRATEGIC CERTIFICATE (Strategic, Digital & Risk-Driven Healthcare SCM)



Overview

Advanced program focusing on strategy, risk, resilience, sustainability, and digital transformation in healthcare supply chains.



Course Modules



1. Healthcare Supply Chain Strategy & Network Design



2. Cost Management & Value-Based Procurement



3. Risk Management & Supply Continuity (Pandemics, Shortages)



4. Strategic Supplier Partnerships



5. AI, Analytics & Forecasting in Healthcare



6. ESG & Sustainable Healthcare SCM



7. Import-Export, Trade Compliance & Localization



8. Case Studies: COVID-19, Vaccine SCM, Critical Drugs



Key Takeaways

- ✓ Build resilient supply chains
- ✓ Lead digital transformation
- ✓ Balance cost vs patient outcomes
- ✓ Strategic decision-making capability



Suitable For

- ✓ SCM managers
- ✓ Category heads
- ✓ Hospital SCM leaders



Fee: 25,000/- per head.



LEVEL 4: EXECUTIVE LEADERSHIP CERTIFICATE (Healthcare Supply Chain Leadership & Transformation)



Overview

Elite-level program designed for CXOs and decision-makers to lead complex, regulated healthcare ecosystems.



Course Modules



1. Healthcare Supply Chain Governance & Policy



2. Board-Level SCM Strategy & Metrics



3. Financial Management & Capex Planning



4. Effective Negotiation



5. Public Procurement & PPP Models



6. Digital Healthcare Supply Networks



7. Capstone Project: SCM Transformation Blueprint



Key Takeaways

- ✓ Lead SCM as a strategic function
- ✓ Influence policy & governance
- ✓ Drive cost, quality & resilience
- ✓ CXO-level decision frameworks



Suitable For

- ✓ SCM Heads
- ✓ Hospital Administrators
- ✓ COOs, CFOs
- ✓ Government & PSU leaders



Fee: 35,000/- per head.



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