



CAHO

Committed to Safer Healthcare

Certification program on Lean Healthcare : Improving Quality and Efficiency

 26th May 2026 |  9 am to 5 pm IST

LEAN

Target Audience

- Healthcare Administrators and Leaders
- Quality Improvement Professionals
- Healthcare Consultants
- Physicians, Nurses, and Medical Staff
- Hospital and Clinic Managers
- Healthcare Students and Enthusiasts

Objective

The workshop aims to introduce participants to the principles and practices of lean management, equipping them with tools and techniques to enhance efficiency, reduce waste, and optimize processes in their organizations.

Course Objectives

1. Understand the core principles of Lean healthcare.
2. Learn how to identify and eliminate waste in healthcare processes.
3. Application of using Lean tools in healthcare.
4. Develop skills to create a continuous-learning loop for ongoing improvement.



FEES

CAHO Members

1350 INR

Non CAHO Members

1500 INR

Faculty



Mr Abdul Dhyhan Razack

Senior Manager - Nursing operation & Quality,
Regional Lead Gujarat & Rajasthan
Healthcare Global (HCG) Enterprise Limited



Ms Debdatta Das

Quality Lead-Tata Trusts(CCI),India
External Assessor NQAS
NBQP Consultant Hospital & Healthcare



Mr. Gaurav Loria

Chief Quality Officer,
Head Operation
Senior Vice President
Apollo Hospitals



Dr Geeta Fulari

Deputy General Manager- Quality Assurance
Sankara Eye Foundation, India



Ms. Gracy Mathai

Chief Executive Officer Baby Memorial Hospital,
Kozhikode



Dr. Jhanvi Shah

Medical Superintendent
Bhatia hospital, Mumbai

Faculty



Dr. Lallu Joseph

Quality Manager & Associate GS
Christian Medical College Vellore
Secretary General, CAHO



Ms. Manju Christopher

Manager Hospital Operations,
CMC Vellore



Dr. Neesha Nair

Consultant Quality & Patient Safety
AGM Medical Affairs & Quality
Aster DM Healthcare(CHQ)
Dubai- United Arab Emirates



Dr. Parag Rindani

Chief Executive Officer
Wockhardt Hospitals, Ltd



Mr Pelezoto Pius Kikhi

Quality Manager
Christian Institute of Health Sciences
and Research, Dimapur



Dr Pinkulal Karan

CHA & Quality Officer
Sathya Kidney Centre &
Super Speciality Hospitals

Faculty



Dr. Priyanka Barua

Senior Manager And Head - Quality & Systems
Sakra World Hospital



Dr. Suvin Shetty

Consultant Pathologist & Lab Head
Dr LH Hiranandani Hospital



Dr Sourav Maiti

Co-opted Member
Diagnostic Centres Division, CAHO



Ms Soumita Ghose

Assistant General Manager
Administration and Policy
Tata Medical Center, Kolkata

Register Now

www.caho.in/training-program

Helpdesk: + 91- 9870318781 | Email : program@caho.in

AGENDA

Time	Topic	Speaker
09:00 am - 09:20 am	Introduction to Lean management	Dr Geeta Fulari
09:20 am - 10:00 am	Identify and eliminate waste	Mr Pelezoto Pius Kikhi
10:00 am - 10:50 am	Value Stream Mapping	Dr Suvin Shetty
10:50 am - 11:00 am	TEA BREAK	
11:00 am - 11:40 am	Standardized work	Ms Manju Christopher
11:40 am - 12:30 pm	Lean methods	Ms Debdatta Das
12:30 pm - 01:10 pm	Proactive root cause & Problem solving	Dr Sourav Maiti
01:10 pm - 02:00 pm	LUNCH BREAK	
02:00 pm - 02:50 pm	A3 problem solving	Dr Priyanka Barua
02:50 pm - 03:30 pm	Preventing errors and Harm	Mr Abdul Dhyan Razack
03:30 pm - 04:10 pm	Daily Lean Management	Dr. Pinkulal Karan
04:10 pm - 04:20 pm	TEA BREAK	
04:20 pm - 05:00 pm	Getting started with Lean	Ms Soumita Ghose

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