

CONSORTIUM OF ACCREDITED HEALTHCARE  
ORGANIZATIONS PRESENT

# MASTERCLASS SERIES-20

MASTERCLASSES ON JCI ACCREDITATION STANDARDS

Batch Starts  
**18<sup>th</sup>**  
Sep 2026

8th Edition JCI Accreditation Standards for Hospitals |  
18 Sessions | Live webinar

**REGISTER NOW**

# ABOUT THE PROGRAM

---

**CAHO (Consortium of Accredited Healthcare Organizations) in association with Accrehealth Academy**, presents Masterclass Series – 20: an 18-session program dedicated to mastering the 8th Edition of the JCI Accreditation Standards for Hospitals. The batch opens on 18 September 2026, with a chapter-wise review of every standard led by international faculty.

**FORMAT:** Live Webinar, released chapter-wise from 18 September 2026. Learn anytime, at your own pace, with live 3 months access to recordings.

## WHY ATTEND?

---

A deeper understanding of each standard and its intent.

Practical insights for implementation and survey readiness.

Strategies to drive patient safety, quality improvement and organizational excellence.

Direct access to international faculty with live JCI survey experience.



| #  | Chapter                                         | Faculty name             | Designation                                                                                                          |
|----|-------------------------------------------------|--------------------------|----------------------------------------------------------------------------------------------------------------------|
| 01 | Introductory Webinar<br>JCIA Survey Process     | Mr. Thomas Mathew        | CMD Partners Consultants International                                                                               |
| 02 | Access to Care and<br>Continuity of care (ACC)  | Dr. Aziz Kahn            | Director, Accreditation Consultant, Partners<br>Consultant International (Pakistan)                                  |
| 03 | Assessment of Patients<br>(AOP)                 | Dr. Rezina Ahmed         | General Manager, Quality Assurance,<br>Evercare Hospital Dhaka, Bangladesh                                           |
| 04 | Anesthesia and surgical<br>care (ASC)           | Dr. Samarpitha Dutta     | Regional Medical Director @ Medcover<br>Hospitals                                                                    |
| 05 | Care of patients (COP)                          | Dr. Malathi Arshanapalai | Group Chief Medical Officer & Group Chief Quality Officer,<br>Medical Services & Quality, Aster DM Healthcare, Dubai |
| 06 | International Patient<br>Safet Goals (IPSG)     | Mr. Saket Bandal         | Group Deputy General Manager – Quality &<br>Accreditation at CARE Hospitals                                          |
| 07 | Medication Management<br>and Use (MMU)          | Dr. Khaled Abou Ali      | Organizational Excellence & Safety Director<br>Al Salam Hospital Group, Al Khobar/KSA (Egypt)                        |
| 08 | Patient Centered Care (PCC)                     | Dr. Shalini Sharma       | Head- Quality & Patient Safety, Fortis Healthcare                                                                    |
| 09 | Facility Management and<br>Safety (FMS)         | Mr. Vinod Kumar          | MEP Consultant, V B G Consulting Engineers, Kochi                                                                    |
| 10 | Governance, Leadership,<br>and Directions (GLD) | Ms. Shatha Abi Ghanem    | Director of Quality Management at American<br>Hospital Dubai                                                         |
| 11 | Health Care Technology (HCT)                    | Dr. Shaik Mohiuddin      | Chief Quality Officer Al Dhafra Hospitals - UAE                                                                      |
| 12 | Management of<br>Information (MOI)              | Ms. Vidya Mani           | Senior Manager – Corporate Operations, Apollo Hospital<br>Enterprises Ltd, Chennai                                   |
| 13 | Prevention and Control<br>of Infections (PCI)   | Dr. Anup Warriar         | Group Chief of Medical Services, BMH Group of<br>Hospitals, Kochi                                                    |
| 14 | Quality and Patient<br>Safety (QPS)             | Ms. Soma Das             | Regional Quality Manager Apollo Hospitals,<br>Kolkata                                                                |
| 15 | Staff Qualifications and<br>Education (SQE)     | Dr. Anna George          | Head Quality and patient safety, AsterDM Quality care                                                                |
| 16 | Global Health Impact<br>(GHI)                   | Mr. Deepinder Singh      | Regional Head for Quality and Patient Safety, NMC<br>Healthcare - UAE                                                |
| 17 | Human Subjects Research<br>Programs (HRP)       | Dr Janhavi Srinivasan    | Project Director JCI, Partners Consultants<br>International                                                          |
| 18 | Medical Professional<br>Education (MPE)         | Dr. Shubhi Srivastava    | General Manager- Operations, Quality and Accreditations,<br>Mahatma Gandhi Medical College & Hospita                 |



# Expert Faculty

Masterclass Series – 20 (1 of 2)



**Mr. Thomas Mathew**

Introductory Webinar  
JCIA Survey Process

CMD Partners Consultants  
International



**Dr Aziz Khan**

Access to Care and  
Continuity of care

Director, Accreditation Consultant,  
Partners Consultant International  
(Pakistan)



**Dr. Rezina Ahmed**

Assessment of Patients

General Manager, Quality Assurance,  
Evercare Hospital Dhaka, Bangladesh



**Dr. Samarpitha Dutta**

Anesthesia and surgical care

Regional Medical Director @  
Medicover Hospitals



**Dr. Malathi Arshanapalai**

Care of patients

Group Chief Medical Officer & Group  
Chief Quality Officer, Medical Services  
& Quality, Aster DM Healthcare, Dubai



**Mr. Saket Bandal**

International Patient Safety Goals

Group Deputy General Manager  
Quality & Accreditation at CARE  
Hospitals



**Dr. Khaled Abou Ali**

Medication Management and Use

Organizational Excellence & Safety  
Director Al Salam Hospital Group, Al  
Khobar/KSA (Egypt)



**Dr. Shalini Sharma**

Patient Centered Care

Head- Quality & Patient Safety, Fortis  
Healthcare



**Mr. Vinod Kumar**

Facility Management and Safety

MEP Consultant, V B G Consulting  
Engineers, Kochi

# Expert Faculty

Masterclass Series – 20 (2 of 2)



**Ms. Shatha Abi Ghanem**

Governance, Leadership,  
and Directions

Director of Quality Management at  
American Hospital Dubai



**Dr. Shaik Mohiuddin**

Health Care Technology

Chief Quality Officer Al Dhafra  
Hospitals - UAE



**Ms. Vidya Mani**

Management of Information

Senior Manager – Corporate  
Operations, Apollo Hospital  
Enterprises Ltd, Chennai



**Dr. Anup Warriar**

Prevention and Control  
of Infections

Group Chief of Medical Services,  
BMH Group of Hospitals, Kochi



**Ms. Soma Das**

Quality and Patient Safety

Regional Quality Manager - Apollo  
Hospitals, Kolkata



**Dr. Anna George**

Staff Qualifications and Education

Head Quality and patient safety,  
AsterDM Quality care



**Mr. Deepinder Singh**

Global Health Impact

Regional Head for Quality and Patient  
Safety, NMC Healthcare - UAE



**Dr Janhavi Srinivasan**

Human Subjects Research Programs

Project Director JCI, Partners  
Consultants International



**Dr. Shubhi Srivastava**

Medical Professional Education

General Manager- Operations, Quality  
and Accreditations, Mahatma Gandhi  
Medical College & Hospital



# Registration & Fees

Batch starts 18 September 2026 | Register at [www.caho.in/masterclassform/20](http://www.caho.in/masterclassform/20)

Session 1 – JCIA Survey Process Introductory Webinar: Free, open to all.  
Register to reserve your seat.

Every friday at 5PM to 6:30 pm

## FULL MASTERCLASS SERIES (17 PAID SESSIONS)

|                                                                      |                                                                                                 |                                                                           |
|----------------------------------------------------------------------|-------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------|
| <b>Non Members</b><br>₹<br><b>5000 INR</b><br>60 USD (incl. 18% GST) | <b>Individual /<br/>Institutional Members</b><br>₹<br><b>4500 INR</b><br>55 USD (incl. 18% GST) | <b>Lifetime Members</b><br>₹<br><b>4500 INR</b><br>55 USD (incl. 18% GST) |
|----------------------------------------------------------------------|-------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------|

Single Session: 600 INR | 10 USD each – multiple session enrollment as per interest area.



E-Participation Certificate issued after the series,  
with one CAHO credit point per paid session.

**3 months post training access to recorded videos and materials**