

Quality with Compassion' embodies **Bangalore Baptist Hospital (BBH)**. We are a 340-bed tertiary care teaching and a not-for-profit healthcare organization with commitment to excellence for the last 49 years. BBH stands tall in upholding its principles of Excellence & Equity by committing equal importance to the 'state of the art precision specialties' and to the 'core primary health care services', ranging from organ transplant to preventive healthcare.

VISION FOR FUTURE

We are an agile organization venturing into unexplored areas and expanding the scope of the organization keeping in mind the needs of the community.

One of our visions for the future includes a dedicated block for maternal and child health and a block for superspecialities. We would like to be recognized as the one stop destination for healthcare needs in Bangalore North.

SPECIALTIES

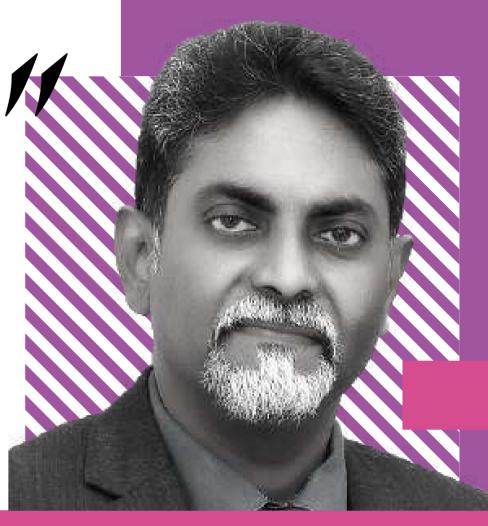
BBH is a tertiary care multispecialty hospital which provides a myriad of services which includes all the major super specialties like cardiology, nephrology, neurology, plastic surgery, oncology etc. Our latest advancement in services include renal transplantation and a Bone Marrow Transplant Unit.

UNIQUE DIFFERENTIATOR

BBH is the first mission hospital in the country to receive accreditation by NABH & NABL from the Quality Council of India for delivering high-quality patient care. We follow a "BOTH-AND" instead of "EITHER –OR" philosophy wherein we leverage the best of the cutting edge technology while being relevant to the underprivileged. Annually 18% of the patient services revenue which is about 40cr is set aside towards poor patient care in BBH.

ACHIEVEMENTS OF CENTRE IN QUALITY CONTROL

- Mock Desktop Assessment for NIMHANS.
- Onsite assessment of KIDWAI for gap analysis report.



Dr Spurgeon RDirector CEO

"Being a CQP has helped us break communication barriers with other healthcare organizations and provide a platform for imbibing a culture of quality across the spectrum."



Dr Badari DuttaHead of Quality & Patient Care Services

"Quality forms the core of our functioning at BBH and we have strengthened our resolve to partner with other healthcare organizations and guide them in their quality journey."

FOCUS OF CENTRE

Consistent handholding and mentoring of healthcare organizations including several government and mission hospitals across the country in their NABH journey.

Providing training through our resources to ensure sustainability and scalability in the quality journey of other hospitals.

ACTIVITIES CONDUCTED IN PAST YEAR FOR CQP

Through CMAI (Christian Medical Association of India) we have trained around 30 nurses from 11 hospitals in healthcare communication; Two online communication sessions in association with CAHO for healthcare professionals across the country and one communication training for Maheshwara Medical College in association with AHPI; Authored an article in CMAI administrator section on the role of NABH in our battle against COVID.