



# CAHO

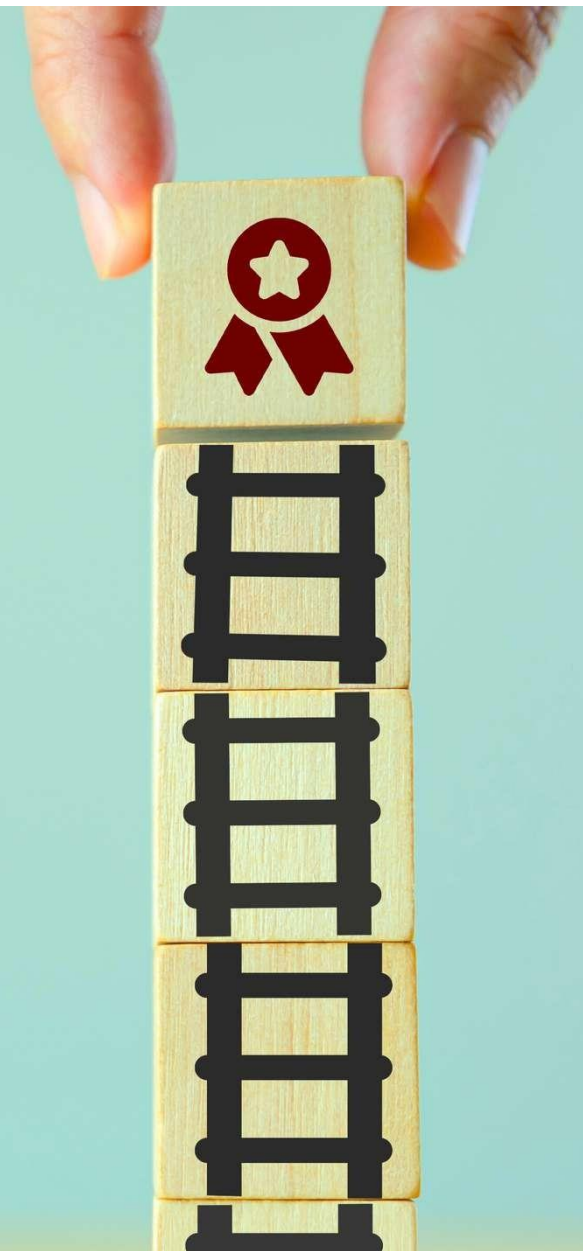
Committed to Safer Healthcare



# “CPQH - Certificate Program in Quality Health Standards”

For Faculty & Students of Hospital Management and  
Allied Health Sciences Institutes

 2:00 pm to 6:00 pm IST



**CAHO invites PG Students from Hospital Administration, Nursing and Allied sciences for online training planning on and implementation of NABH Accreditation standards in hospitals/healthcare organization.**

## Programme includes

- Learning about QCI and NABH standards
- Thorough knowledge of NABH standards
- Implement all standards in various department with the right intent
- Incident Analysis and Key Performance Indicators Management
- Preparing SOP's and Manuals
- Conducting Audits
- Assignments ,online assessments and group discussion

## Program Fee



**Individual student & Faculty 2999 INR** (Including GST)

Group Discount- Above 10-Registration-2500(Including GST)

Above 20-Registration-2000(Including GST)

## Batch details



**Weekend sessions**

**Batch 01 - Saturday ( 2:00 pm to 6:00 pm)**

September 3rd week to October 3rd week

Online audio and video training

**PROGRAMME CERTIFICATE WILL BE PROVIDED AFTER COMPLETION OF ONLINE TEST**

[Register Now](#)

[www.caho.in/training-program](http://www.caho.in/training-program)

**For any related queries please contact:**

**Helpdesk @ +91 9870318781**

# AGENDA

## Week 1

### [Session 1](#)

- Introduction to QCI, NABH & CAHO
- Scope and Purpose of NABH standards

#### Key Highlights

- Understand the Quality in healthcare and NABH Accreditation process.
- Discover how QCI, NABH, and CAHO work together to set industry standards and understand the scope and purpose of NABH standards to advance your career in healthcare quality management.
- Role and responsibilities of hospital in implementation of standards

### [Session 2](#)

- Access, Assessment and Continuity of Care (AAC)

#### Key Highlights

- Highlights the Registration, Admission, Assessment, Transfer, Referral, Safety Programmes of laboratory and Imaging Services, & Discharge Procedures of the Hospital
- Incorporate interactive group activities and utilize online breakout rooms to apply learned concepts practically.

## Week 2

### [Session 1](#)

- Care of Patients (COP)

#### Key Highlights

- Highlights the patient care procedures in ED, ICU, OT, Blood Bank etc.
- Obstetric and Pediatric Patient Care.

### [Session 2](#)

- Patients' Rights and Education (PRE)

#### Key Highlights

- Brief Understanding on the Patient Rights and responsibilities, Consent, Patient Education, Patient Feedback.
- Implementation of Checklist and Group discussion

## Week 3

### [Session 1](#)

- PSQ and Risk Management (PSQ)
- Hospital Infection Control (HIC)

#### Key Highlights

- Brief Understanding on the Implementation of the HIC policies and practices in all areas, Prevention of HAI, Sterilization procedures.
- Implementation of patient safety programmes, quality improvements, Clinical audit, Incident analysis etc.
- Exercise using quality tools, and classification on incidents based on patient safety goals.

### [Session 2](#)

- Management of Medication (MOM)

#### Key Highlights

- Brief Understanding on the Medication safety.
- Prescription, dispensing, Administration, Storage of medication.
- Medication errors and Prescription Audit

## Week 4

### [Session 1](#)

- • Responsibilities of Management (ROM)
- • Human Resource Management (HRM)

#### Key Highlights

- Brief Understanding on the Roles of senior Leadership in hospital, Strategic Planning, Risk Management.
- Human resource Planning, Training and Development, Performance appraisal and Grievance Handling.
- Case studies and role plays

### [Session 2](#)

- • Information Management System (IMS)

#### Key Highlights

- Brief Understanding on Patient medical records, Confidentiality and data control.
- Use of technology in Data capturing and analysis of Health data

## Week 5

### [Session 1](#)

- • Facility Management and Safety (FMS)

#### Key Highlights

- Brief Understanding Facility planning, Medical equipment management, HVAC, Fire safety planning,
- Sustainable Hospitals.

### [Session 2](#)

- Health Communication

#### Key Highlights

- Enhance Healthcare communications and its importance

## Week 6

### [Session 1](#)

- • Key Performance Indicators
- • NABH Committees
- Codes and Crisis Management

#### Key Highlights

- Formation of Committees, Roles and responsibility of the members
- Activity on Disaster Preparedness and activation of codes

### [Session 2](#)

- • Open house and closing remark
- • Online examination and certification