



Continuing Quality Education (CQE) Series

(An initiative of CAHO Healthcare Professionals Division and CAHO Quality Managers Forum)

T H E M E 4 1

Quality Indicators in Action: From Data to Excellence



27th June 2026



3:00 PM - 6:00 PM



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DR GEETA FULARI

Deputy General Manager -
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Sankara Eye Foundation India



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GM- Quality & Innovations
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MS JYOTI GUPTA

Head Quality
The Orient Hospital, Kanpur

HOST



DR. RADHIKA MOHITE

Head - Quality and Patient
Safety - Jehangir Hospital,
Pune

SPEAKERS



MS REMYA R

GM- Quality & Innovations
KIMSHEALTH, India



MS RASHMI SRIVASTAVA

Vice President – Group Quality
and New initiative
Narayana Health



MS JYOTI GUPTA

Head Quality
The Orient Hospital, Kanpur



DR. SHALINI SHARMA

Head of Quality & Patient
Safety - Fortis Hospital, Mulund



MR BALAJI V

Associate Vice President and
Regional Head - Southern
Region - Apollo Hospitals,
Chennai



DR GEETA FULARI

Deputy General Manager -
Quality Assurance
Sankara Eye Foundation India



MRS. RENUKA R

Nurse Educator (Deputy
Clinical Nurse Lead Specialty),
Apollo Speciality Hospital
Vanagram



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P R O G R A M A G E N D A

Date: 27th June 2026

Time: 3:00PM - 6:00PM

TIME	TOPIC	FACULTY
3.00 to 3.10 pm	Welcome address & Introduction	Ms Remya R
3.10 to 3.30 pm	Quality Indicators- Why & How? Data Collection, Sampling Methodology, Validation	Ms Rashmi Srivastava
3.30 to 3.50 pm	Accreditation & KPIs	Ms. Remya R
3.50 to 4.10 pm	Operational & Patient Experience KPIs	Ms. Jyoti Gupta
4.10 to 4.30 pm	Patient safety and clinical outcome indicators	Dr Shalini Sharma
4.30 to 4.50 pm	Digital Quality indicators and dashboard tracking	Mr. Balaji V
4.50 to 5.10 pm	Analytical Tools, Effective Data Presentation, Root Cause Analysis	Dr Geeta Fulari
5.10 to 5.30 pm	Improvement & sustenance strategies (QIPs)	Mrs. Renuka R
5.30 to 5.50 pm	Panel: Overcoming Challenges in Building an effective Quality Indicator framework	Moderator: Dr Geeta Panelists: <ul style="list-style-type: none">• Ms Rashmi• Mr Balaji• Dr Shalini• Ms Remya R
5.40 to 5.50 pm	Vote of thanks	Dr Geeta Fulari

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